

Sequence XII: Navigating Challenging Conversations: Ethics and Risk Management

- 6 Ethics Continuing Education Credits
- 15% off your Trust Sponsored Professional Liability Policy premium (for 2 consecutive years at policy renewal).

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XXXXXX, XX, XXXX
XXX-XXX-XXXX

Registration opens at X:XX a.m.
Workshop is from X:XX a.m. - X:XX p.m.

Workshop Description

For over two decades, The Trust has worked to educate and support psychologists in improving their ethics and risk management skills and strategies by providing live workshops, webinars, risk management consultation, and expanding resources. This 12th workshop in our Sequence series continues to emphasize applied, integrated and strategic methods to help you stay grounded in ethical principles and practices and to protect yourself from adverse disciplinary and legal actions.

The Trust Risk Management Consultants have culled subject matter from some 110,000 consultations provided to date to focus this workshop on problems practitioners often encounter. The overarching theme of Workshop 12 is on the ethics and risk management of navigating various types of challenging conversations that arise in professional practice. Specifically, topics will include: the possibly impaired or unethical colleague; race and microaggressions; record keeping and the Information Blocking Rule; mandated child abuse reporting; multiple relationships and conflicts of interest in collateral versus conjoint services; managing risks of cross-jurisdictional telepsychology; and the ethics and risk management of responding to patients/clients who engaging in stalking, threatening, or harassing behaviors.

* This course will not fulfill requirements of all jurisdictions. It is important that potential participants review their respective state licensing board requirements prior to registering for this workshop.

Daniel O. Taube earned his J.D. from Villanova University in 1985 and his Ph.D. in clinical psychology from Hahnemann University in 1987, as a member of the Hahnemann/Villanova Joint Psychology and Law Graduate Program. He is a Full Professor at the California School of Professional Psychology, San Francisco at Alliant International University, past Psy.D. Program Director, founder and coordinator of the Forensic Family Child Track and member of the Child/Family Track. His areas of professional focus include ethical and legal issues in professional practice, child protection, addictions, and disability and parenting. In addition to his teaching and research interests, he has been in private practice for 23 years, has served on the APA Ethics Appeals Panel for the past 20 years, and taught graduate and professional level courses on ethical and legal issues in professional practice for 25 years. Dr. Taube regularly consults with a wide range of practitioners and community agencies regarding standards of practice and ethical concerns.

Objectives

- Describe at least five basic principles of ethics and risk management, as applied to several specific clinical situations that frequently arise in professional practice.
- Identify three risk factors and warning signs of distress/impairment in ourselves and our colleagues, and list three primary interventions for managing professional distress/impairment, and delineate two factors to consider when preparing for a conversation with a potentially impaired colleague and for deciding the appropriateness of a formal or informal ethical resolution.
- Describe two methods for effectively engaging in challenging conversations regarding race and ethnicity with colleagues, supervisors/supervisees, and patients/clients.
- Define the Information Blocking Rule and explain two strategies for ethically managing risk related to this rule.
- Identify three types of immunity provisions that protect psychologists who make mandated child abuse reports; and list three steps psychologists can take to minimize their risk in these situations.
- Apply at least two risk management strategies for decreasing risks when involving collaterals in treatment and/or providing conjoint psychological services.
- List four broad categories of factors to consider when determining whether to provide cross-jurisdictional telepsychological services.
- Discuss four strategies for ethically and safely managing patients/clients who exhibit stalking, threatening, or harassing behaviors.

Continuing Education Credits

Sequence XII: Navigating Challenging Conversations: Ethics and Risk Management is sponsored by The Trust. The Trust is approved by the American Psychological Association to sponsor continuing education for psychologists. The Trust maintains responsibility for this program and its content.

IMPORTANT NOTICE: Those who attend the workshop and complete the Trust evaluation form will receive six continuing education credits. Please note that APA CE rules require that we only give credit to those who attend the entire workshop. Those arriving more than 15 minutes after the scheduled start time or leaving before the workshop is completed will not receive CE credits and will not be eligible for the 15% premium discount described below.

Register online at XXXXXXXXXXXXXXXXXXXX

Name/Degree _____
Address _____

City, State, Zip _____
Telephone _____
e-mail _____

Fees: \$XXX – Members
\$XXX – Non-members

Please fill in your credit card information below, if payment by credit card is desired.

Name on Card: _____
Signature: _____
Card Number: _____
Exp. Date (MM/YY): _____ VISA MASTERCARD

To register by mail using this form, provide credit card information or make check payable and send to:

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Eligibility for Insurance Premium Discounts

Workshop completion earns 6 CE credits and eligibility to receive a 15% premium discount on your Trust Sponsored Professional Liability Insurance for your next 2 consecutive policy periods. To obtain CE discounts, submit CE certification from an organization approved by APA to offer CE credit (must have been completed within the previous 15 months) with the insurance application. Discounts cannot be combined and are not applicable to Researcher/Academician or Student policies. Group policies become eligible for the CE discount when at least 50% of those insured under the group policy submit CE certification. All applications are individually underwritten and submission of CE certification will not guarantee insurance policy issuance or renewal.

Continuing Education Grievance Policy

The Trust is fully committed to conducting all activities in strict conformance with the American Psychological Association's Ethical Principles of Psychologists. The Trust will comply with all legal and ethical guidelines for non-discrimination in promotional activities, program content and in the treatment of CE participants. The Trust CE Director is responsible for complying with these standards.

While the Trust strives to assure fair treatment for all participants and to anticipate problems before they occur, occasionally grievances may be filed. In cases where a participant files a written or oral grievance, the following actions are taken:

- If the grievance concerns the content of the workshop, webinar, book, or the continuing education test, a Trust representative will mediate and will be the final arbitrator. If the participant requests action, the CE Director or a Trust representative will either provide a credit for a subsequent CE offering or provide a partial or full refund of the CE fee already paid.
- Actions involving a credit or a refund will require a written note documenting the grievance for record-keeping purposes. The aggrieved individual need not sign the note. If the grievance specifically concerns The Trust, the CE Director or Trust representative will attempt to arbitrate.

Direct correspondence to:

**Continuing Education
The Trust**

111 Rockville Pike, Suite 700
Rockville, MD 20850
Phone: (800) 477-1200

Email: grievances@trustinsurance.com

Target Audience:

The Trust's workshops and webinars are appropriate primarily for psychologists and psychology students, but may also be useful to other related behavioral health practitioners.